

COVID-19 Update for Tuk Tuk Customers

We are thinking of our local communities and businesses and beyond who are being affected by the coronavirus at this time. As a small business, we have suffered an increasingly big drop in footfall these last few weeks. As you can imagine with the spread of COVID-19 across so many countries across the world, it's a very unsettling time for the hospitality community in Scotland. We'd like to assure you that the well-being and health of our guests, team members and partners is our first priority.

All of our employees have been fully briefed to maintain the highest possible hygiene standards. We have additional preventative measures in place such as extra cleaning routines, checks and processes to ensure we are 100% compliant with government advice and guidance. In light of recent developments, we are writing to inform you of some additional changes we are implementing to our takeaway and delivery service to help ensure the safety of everyone that eats with Tuk Tuk Indian Street Food.

In Glasgow, contactless delivery is now available. The most up-to-date recommendations focus on '[social distancing](#)' to help prevent the spread of illness. So, in order to help our customers follow this guidance, you can now request for contactless deliveries for your card payment orders by using the notes box on our app or website by just typing in 'Contactless delivery. Please leave my order on the doorstep and ring the bell to let me know it's delivered.'

We would like to remind all our customers to follow guidance from public health authorities when visiting our restaurants. We would urge all customers to follow the advice on washing hands frequently with water and soap for 20 seconds or use alcoholic antibacterial hand gel, and be aware of safe coughing etiquette and preferably pay by card or contactless where possible to avoid cash transactions.

We will continue to monitor and adapt any of our processes as needed as the situation continues to evolve. In the meantime, we will focus all our efforts on acting responsibly and transparently during this period of uncertainty, to ensure we continue to do all the right things to support our people and customers health and wellbeing.

Please stay tuned to our website and social media channels as we will post any relevant updates on the evolving situation, or you can call or email your local restaurant directly if you have any specific questions or queries about upcoming reservations or takeaway orders.

Glasgow | glasgow@tuktukonline.com | 0141 332 2126

Edinburgh | infowallah@tuktukonline.com | 0131 228 3322

Please continue to take care of yourselves during these unprecedented times, and we hope you will still be able to enjoy Tuk Tuk.